

QUALITY POLICY STATEMENT

The quality and reliability of Gilders Transport and Logistics' services are seen as paramount to the success and growth of our business.

Our Top Management is therefore committed to demonstrating leadership and commitment with respect to our Integrated Management System (IMS) and shall take accountability for the effectiveness of the system in ensuring applicable product and service requirements are met.

However, quality must continue to be the concern of every person in the Company, not just the sole responsibility of Top Management. Every person in the Company has quality related responsibilities, and it must be accepted and understood that every aspect of what we do in the business ultimately affects the level of client satisfaction.

The Company is committed to establish quality objectives at relevant functions, levels and processes needed for the Integrated Management System. All quality objectives shall be appropriate, measurable, and continuously reviewed and updated to ensure product conformity and enhance customer satisfaction.

Our Integrated Management System shall be designed to ensure that we consistently provide products and services that meet customer and applicable requirements and aims to enhance customer satisfaction through the effective application of the system.

The Integrated Management System that the Company has established is based on compliance with the standard AS/NZS ISO9001:2016. The systems, processes and methods employed within the system are to be kept under continual review and improved whenever and wherever possible.

These principles are basic to the Company and all employees are expected to embrace and support them as a team and to actively pursue the requirements of the Integrated Management System so that we can meet the expectations of our clients.